



Dine & Fly

26 July – 30 November 2017

Terms & Conditions:

1. The promotion is valid from 26 July to 30 November 2017 and restricted for dine-in only at the following participating Crystal Jade outlets in Jakarta: Crystal Jade Palace Restaurant (Grand Indonesia), Crystal Jade Teochew Restaurant (Pacific Place), Crystal Jade Restaurant (Plaza Senayan & Gandaria City) and Crystal Jade Shanghai Delights (Ranch Market Pesanggrahan).
2. The promotion is not valid with any purchase of festive products, vouchers and loyalty programmes unless stated otherwise.
3. Customers with a minimum spend of IDR 500,000 (before discount, service charge and prevailing government tax) on a single receipt of the same day, will be entitled 1 (one) coupon to qualify for the Dine and Fly Lucky Draw.
4. During the promotion period, customers' entitled to the Dine and Fly Lucky Draw will receive a complimentary IDR 100,000 worth of Gift Voucher when they like/follow Crystal Jade Indonesia's Facebook and Instagram page @crystaljadeindonesia.
5. To enter the lucky draw, participants must submit their personal data including name, email, phone number and a valid ID number. Original receipt must be attached to the coupon and drop into a draw box located in respective participating outlets.
6. Coupons must be validated with an official stamp from Crystal Jade outlets where the customers dine.
7. The raffle will be privately held on 3rd December 2017 at 15.00 Hours at Crystal Jade Palace Restaurant Grand Indonesia and attended by Crystal Jade Management. If for any reason, the Dine and Fly Raffle draw date is rescheduled, all reasonable steps will be taken to ensure participants are made aware of the change.
8. The winner will be notified on 3rd December 2017 by telephone. In the event the winner cannot be contacted immediately after the draw, a new winner will be drawn.
9. The winner must bring the coupon stub and valid ID to collect their prize within 7 working days since the draw date at Crystal Jade Palace Restaurant Grand Indonesia.
10. The prizes are:
 - 1st Prize: 2x Return tickets to South Korea + 6-course meal at Crystal Jade Restaurant Seoul
 - 2nd Prize: 2x Return tickets to Shanghai + 6-course meal at Crystal Jade Garden of Dreams, Shanghai
 - 3rd Prize: 2x 1-night staycation at Kempinski Hotel, Jakarta (Breakfast Included)
11. Prizes are subjected to availability and other terms and conditions may apply at the time of reservation. Prizes exclude surcharges, government taxes and service fees when applicable.
12. All prizes must be booked within 3 months of prize notification, with travel and accommodation period only from 1st January to 31st March 2018.
13. Once booked and issued, all terms and conditions, travel validity and changes are subjected to the terms and conditions of the respective airlines and hotels. Thereafter, Crystal Jade shall not be held liable for any subsequent claims of defective prizes or any inconvenience caused. Prizes are non-refundable and non-transferable.
14. All additional cost such as surcharges, insurance, visas, transportations, expenses, provisions and services, as well as obtaining any of these, are the responsibility of the winner.

15. Crystal Jade reserves the right to disqualify any entry at its absolute discretion and the result of the raffle draw will be final
16. All images used to promote the Dine and Fly shall be used for reference only and do not necessarily represent the product's description
17. By participating in the Promotion, the participant is deemed to have accepted and agreed to be bound by these Terms and Conditions and any other instructions, terms and conditions that Crystal Jade Management may issue from time to time
18. Crystal Jade shall not be liable to any persons in the Promotion for any injuries, losses or damages in respect of, in connection with and/or arising from the Promotion
19. Crystal Jade reserves the right to video, photograph and/or record the Promotion, and publish any participants' images and details for any purpose whatsoever without having to pay any fee or compensation to the participants
20. Crystal Jade reserves the right to withdraw or cancel the Promotion and to amend or change these Terms and Conditions at any time for whatever reason and without giving prior notice to the participants. The decision of the Crystal Jade Management on all matters relating to or in connection with the Promotion is final, and no correspondence will be entertained
21. The participant shall fully indemnify and hold the Crystal Jade Management harmless from and against any loss, damage, cost, liability or expense (including legal fees), whether direct or indirect, which Crystal Jade incurs in respect of, in connection with and/or arising from the participant's breach of these Terms and Conditions
22. In the event of any inconsistencies or discrepancies between the Terms and Conditions and the contents of any brochure, marketing and/or promotional materials relating to the Promotion, these Terms and Conditions shall prevail